



# AI-BASED CHATBOT SERVICES

Transform Your Business with Our  
AI-Powered Chatbot Solutions



# Introduction

In today's digital age, fast communication and easy access to information are crucial for success. Our advanced AI-based chatbot services are here to transform how your organization connects with customers, trains employees, and handles knowledge.

## Why Choose Our AI Chatbot?

**Auto-Configured Intelligence:** Our chatbot is built with advanced AI algorithms that allow it to automatically configure and adapt to the potential questions and answers within your system. Utilizing a parent-child or drill-down concept, it ensures that every user query is met with accurate and relevant responses.

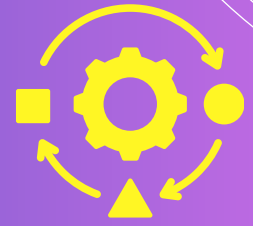
**Generative AI Integration:** We've taken our chatbot to the next level by integrating Generative AI from leading platforms like AWS, GWS, or OpenAI. This enables the chatbot to go beyond pre-fed data, dynamically generating answers from uploaded PDFs, documents, and other content. This makes it an ideal solution for complex inquiries where information is constantly evolving.

**Versatile Applications:** Whether you're looking to enhance customer support, streamline internal training, or create a comprehensive knowledge bank, our AI chatbot is the perfect fit. Its ability to learn and adapt means it can serve a variety of roles across different sectors.

# Key Features

## Dynamic Learning & Adaptation:

The chatbot learns from interactions and continuously improves its response accuracy, ensuring a more intuitive user experience.



## Multi-Language Support

Break language barriers with our multi-language support feature, allowing global reach and better communication with a diverse audience.

## 24/7 Availability

Provide uninterrupted support with a chatbot that's always on, ready to assist at any time.



## Data Security & Privacy

We prioritize your data security with robust encryption and privacy protocols, ensuring that all interactions remain confidential and secure.

# Use Cases

## Customer Support

Instantly address customer inquiries with a chatbot that provides accurate answers, reducing wait times and enhancing customer satisfaction.



## Internal Training

Empower your employees with a virtual assistant that offers instant access to training materials, guides, and FAQs.

## Knowledge Bank

Create a centralized repository of information that's easily accessible, helping your team find answers quickly and efficiently.



# AI Case studies

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## HealthPredict.App

The proposed medical service portal uses AI to connect patients with hospitals, predict diseases based on symptoms, provide information on conditions and treatments, and simplify access to healthcare services. It will include features for both patients and hospitals, improving the overall healthcare experience.

### Key Features

- **Disease Prediction:** Using AI to predict diseases based on patient symptoms.
- **Information Provision:** Offering detailed information about predicted diseases and remedies.
- **Nearby Hospitals:** Displaying hospitals in the vicinity of the patient based on their location.
- **Specialist Doctors:** Providing information on specialist doctors based on the disease.
- **Hospital Management Page:** Enabling hospitals to manage their information, including OPD/IPD services, timings, ward information, facilities, and doctor details.
- **Appointment Scheduling:** Allowing patients to schedule appointments with doctors at convenient times.
- **Post-Care Monitoring:** Facilitating post-care symptom monitoring and tracking.
- **Ratings and Hits:** Showing top-rated hospitals and doctors based on user ratings and hits.
- **Query Management:** Enabling hospitals to receive and manage patient queries.

## Class attendance System

Attendance system with face tracking, geo-tracking, and auto-checkout features, along with leave tracking capabilities, is an advanced solution designed to ensure accurate and automated attendance management for students. This system leverages technology to streamline the process, reduce manual errors, and enhance the overall efficiency of attendance tracking.

### Stand out Features

#### AI Face Recognition:

Utilize facial recognition technology to automatically mark students' attendance when they arrive in the classroom. This ensures that only the correct student can check in, enhancing security and accuracy.

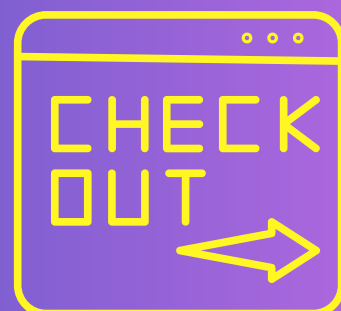


#### Geo-Tracking:

Incorporate geo-fencing to ensure that attendance is only marked when students are within a specific geographic boundary, such as the school campus or classroom. This prevents students from marking attendance from unauthorized locations.

#### Auto-Checkout:

Automatically check students out when they leave the geo-fenced area, providing a complete record of their time spent on campus or in class.



## Customized Chatbot

Our customized chatbots are designed with advanced features, including the ability to upload documents and generate accurate answers from the content within those documents, using Optical Character Recognition (OCR) technology.

### Stand out Features



Build your own chatbot with your uploaded data.



OCR powered Seamless document Search



Configure your own search result format



Compatible to .doc, .ppt, .pdf, image etc

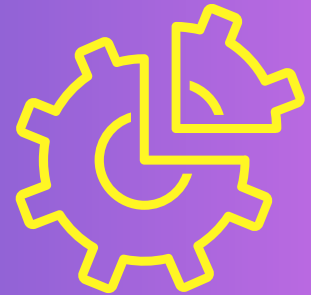
### Successfully Delivered



# Why Our Solution Stands Out

## Holistic Integration

Unlike standard chatbots, our solution is fully integrated with Generative AI, making it capable of delivering contextually rich responses from a vast array of documents and data sources.



## Customizable & Scalable

Tailor the chatbot to meet the unique needs of your business. Whether you're a small startup or a large enterprise, our solution scales effortlessly to support your growth.



## Cost-Efficient

Reduce operational costs by automating repetitive tasks and enabling your team to focus on more strategic activities.



**Transform your business operations with our AI-powered chatbot solutions. Contact us today to schedule a demo and see how our innovative technology can empower your organization.**

## Luminous Infoways Pvt Ltd



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